

<b>Notice of References Cited</b>	Application/Control No. 10/091,652	Applicant(s)/Patent Under Reexamination DOW, BRADY	
	Examiner Matthew L. Brooks	Art Unit 3629	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-6,356,634	03-2002	Noble, Jr., James K.	379/266.07
	B	US-			
	C	US-			
	D	US-			
	E	US-			
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	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	"Opportunities in Telemarketing Careers"; Annde Basye, 1994.
	V	Network Intelligence; Ian G Dufour; 1997
	W	Illuminating Social Life; Peter Kivisto; 2001.
	X	Grower Handbook of Marketing; Michael Thomas; 1995.

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.